

## CUSTOMER SERVICE EXPERIENCE LIKE NEVER BEFORE WITH



Presenting a revolutionary service ecosystem - **Assist 360\*** by Godrej Security Solutions that makes service accessibility; smarter and simpler than ever before

**Q: How do we do it?**

**A: 3 Level Simplified Service Strategy**



### LEVEL 0

**Self-help assistance:**

You can now easily refer to our DIY Videos on YouTube, Customer Support Section on the website with FAQs, and download Catalogue/ User Manuals/ Apps and softwares

Click to view

<https://bit.ly/3l3XsQX>

<https://bit.ly/2X4Zpo8>



### LEVEL 1

**Online Technical Assistance:**

You can connect for any queries on our dedicated call-centre helpdesk.

Toll-Free  
1800 209 5511/  
1800 209 9955



### LEVEL 2

**On-ground physical assistance:**

You can reach out to us for service request booking on the following alternate channels

9321665511

Toll-Free (24x7)  
1800 209 5511/  
1800 209 9955

[secure@godrej.com](mailto:secure@godrej.com)

<https://bit.ly/3tpCsln>

At Godrej Security Solutions, customer centricity is our service priority and we will always strive to achieve customer delight by providing

**SIMPLE, SMART, AND SAFE ASSISTANCE**

\*For select products under Home Security Segment.